

## SERVICE AGREEMENT

**Purpose of Agreement.** This agreement states the duties and obligations of Amy's In Home Grooming & Pet Sitting (AIHG & PS) and Owner, respectively, concerning the care and handling of your pet(s).

### Contact Information

Address: \_\_\_\_\_

Cell Phone: \_\_\_\_\_

Home Phone: \_\_\_\_\_

Work Phone: \_\_\_\_\_

E-Mail Address: \_\_\_\_\_

Emergency Contact Numbers: \_\_\_\_\_

Relatives or Other Contact Person (If you cannot be reached): \_\_\_\_\_

### Authorization.

Owner hereby authorizes and empowers AIHG & PS to walk and/or exercise your pet(s) in the designated locations and public areas, enter the home, and feed the pet(s).

Alarm Deactivation Code: \_\_\_\_\_

Alarm Activation Code: \_\_\_\_\_

Alarm Password: \_\_\_\_\_

Alarm Company Name & Phone: \_\_\_\_\_

**Yes! I would like to join Moment's Notice.** A key to my home has been provided to be kept on file with Amy's In Home Grooming & Pet Sitting. I have read and understand article 11 on the second page of this Service Agreement.

### Indemnification and Hold Harmless.

Owner hereby agrees to indemnify and hold harmless AIHG & PS, or AIHG & PS duly authorized agent, from any and all liability that may result from the following: any injuries inflicted by your pet(s) on other animals, on AIHG & PS, on Owner, or on third parties; any injuries that may be suffered by your pet(s); fines, disappearance, or death of pet(s) with access to outdoors; complications in administering medications; destructive behavior in the house and/or house soiling. (Valuables and sentimental items should be safely stored.)

**Keys.** Owner has checked that all keys work. Keys are not to be left hidden outside by Owner. A \$6.00 key pick up and/or drop off fee will apply in the event a key is not provided during the "Get Acquainted" visit.

**Payment.** Payment (cash or check) is due at the time of or prior to the first visit. Please make all checks payable to **Amy Oelberg**.

**Dishonored Checks.** A \$35.00 fee will be charged for all returned checks.

**Visits per day:** \_\_\_\_\_ **Total number of visits:** \_\_\_\_\_ at \$ \_\_\_\_\_ per visit. **Amount Due:** \$ \_\_\_\_\_

**Owner Signature:** \_\_\_\_\_ **Date:** \_\_\_\_\_

CONTINUED ON NEXT PAGE

## Terms & Conditions

The parties hereto agree to the following:

1. The term **AIHG&PS** as used herein refers to the owners of the company known as Amy's In Home Grooming & Pet Sitting.
  2. The term **Client** as used herein refers to: \_\_\_\_\_
  3. **Client** agrees to notify **AIHG&PS** in the event **Client** is delayed in returning home. **Client** further agrees to pay **AIHG&PS** for any additional visits required until **Client** returns home.
  4. **Client** authorizes **AIHG&PS** to enter **Client's** home to provide the services listed herein, and/or written on any invoice, or as requested by **Client** in any telephone conversation, email, in person, or text message. Said services to be performed in accord with the **Clients** most recent Service Agreement and/or other documents or notes, paper or electronic, on file with **AIHG&PS**.
  5. If the pet(s) become ill while under the care of **AIHG&PS**, and medical care is needed in the best judgment of **AIHG&PS**, **Client** authorizes **AIHG&PS** to transport the pet(s) to **Clients** veterinarian or one who is available. **Client** authorizes **AIHG&PS** to take **Clients** pet(s) to an Emergency Clinic for Animals when the **Clients** veterinarian is not immediately available. **Client** authorizes **AIHG&PS** to approve any emergency treatment recommended by said veterinarian not to exceed \$\_\_\_\_\_ **Client** further agrees to promptly reimburse **AIHG&PS** for any expenses incurred for any medical treatment or emergency care.
  6. **Client** releases **AIHG&PS** from all liability related to transportation, treatment, or expenses, resulting from any emergency or special needs as determined by **AIHG&PS**.
  7. **AIHG&PS** agrees to provide the services stated herein in a reliable and trustworthy manner. In consideration of these services, and as an express condition thereof, the **Client** expressly waives and relinquishes any and all claims against **AIHG&PS** unless arising from deliberate negligence on the part of **AIHG&PS**.
  8. A 3 day advance notice is required for cancellations in order to receive a full refund or a \$50.00 cancellation fee will apply. No refunds for cancellations occurring after the first scheduled visit. **Client's** initials here: X \_\_\_\_\_ indicates the **Client** has read and understands this clause.
  9. **AIHG&PS** is not liable for injury to, or loss of, any pets allowed, at the direction of the **Client**, access to a pet door, or allowed outside the **Clients** house off lead or unattended. **Client's** initials here: X \_\_\_\_\_ indicates that the **Client** understands this clause and does request their pet(s) be allowed outside of **Clients** house off lead, and/or to have access to a pet door.
  10. This contract is for the total number of visits, at the total cost, listed in the invoice and shall be extended or renewed upon Moment's Notice member request, to provide services in the future as outlined in article 11 below. No additional fees, except as noted herein, or on the invoice, shall be levied.
  11. As a member of Moment's Notice, the term of this contract shall commence on this date and terminate in 12 months. Upon **Client's** request to provide services in the future via telephone, email, in person, or text message, **Client** agrees that this contract shall be extended, in its entirety, without further written authorization. The term of said extension shall commence on the date services are requested and shall terminate 12 months after the last date on which services are performed. **AIHG&PS** reserves the right to modify or cancel this contract without prior notice.
- Client** fully understands the contents of this contract and agrees to the terms and conditions herein.
- Client** further agrees to pay any additional charges due when the services have been completed. In the event any part of this contract shall be determined to be invalid it shall have no bearing on any other part of this contract. Any exceptions to any part of this contract must be in writing and signed by all parties.